

California Public Utilities Commission
Consumer Protection and Enforcement Division
Consumer Affairs Branch

Energy Industry
Consumer Contacts - Total Presented by Company and Category
July 2018

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of July 2018, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ESP1394	Agera Energy, LLC	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC909	Anza Electric Co-operative, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	2	-	2	-	-	-	3
ELC217	Apple Valley Choice	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC944	Consolidated Edison Solutions, INC	-	-	-	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC6	Marin Clean Energy	1	1	2	-	-	-	-	2	2	-	1	1	-	-	-	-	-	-	-	-	-	5
ELC200	Monterey Bay Community Energy	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	111	48	159	8	8	16	14	29	43	9	6	15	3	3	6	58	30	88	5	-	5	332
ELC901	Pacificorp	-	-	-	-	-	-	3	2	5	-	-	-	-	-	-	-	-	-	-	-	-	5
ELC214	Pioneer Community Energy	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	16	14	30	4	3	7	2	1	3	-	2	2	1	1	2	9	4	13	-	-	-	57
ELC903	Sierra Pacific Power Company	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC215	Silicon Valley Clean	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC338, GAS338, MUL338	Southern California Edison Company	73	50	123	14	14	28	5	4	9	24	11	35	8	-	8	45	38	83	1	-	1	287
GAS904	Southern California Gas Company	20	14	34	1	1	2	3	2	5	1	-	1	-	-	-	17	3	20	-	-	-	62
MUL133	Southern California Water Company	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
GAS905	Southwest Gas Corporation	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
Total		225	131	356	29	27	56	29	42	71	34	20	54	12	4	16	131	75	206	6	-	6	765